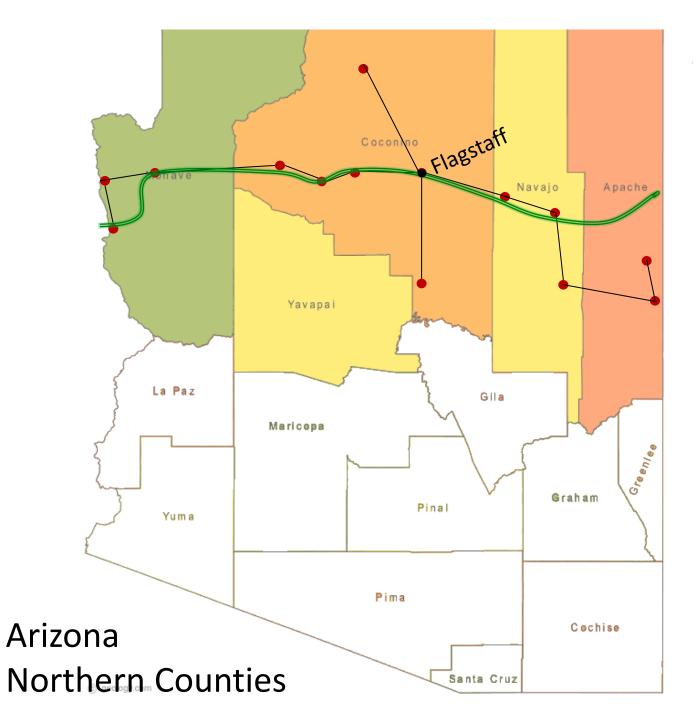
# Using Telemedicine in HIV Care – Possibilities and Limits

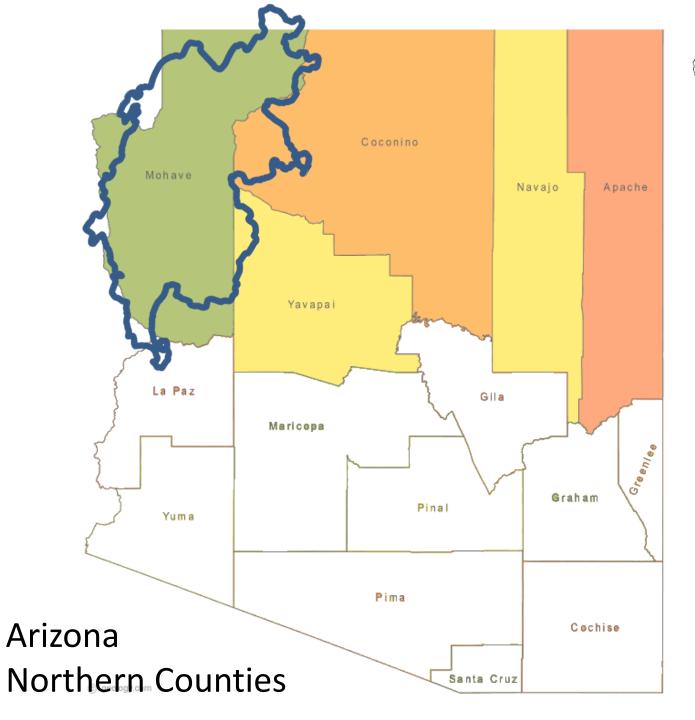
### Steve McCrosky, FNP, AAHIVS

Swiss HIV Nurses Symposium Bern, Switzerland January 30<sup>th</sup>, 2015











# Objectives

- Define telemedicine (telehealth)
- Describe telemedicine usage in HIV care
- Demonstrate an example of the successful use of telemedicine in HIV care
- Discuss limitations
- Identify one potential usage for telemedicine in Swiss HIV care

### Definition: Telemedicine/Telehealth

### Télos - at a distance (Greek)

### Medicīna - healing (Latin)

# "Healing at a distance"

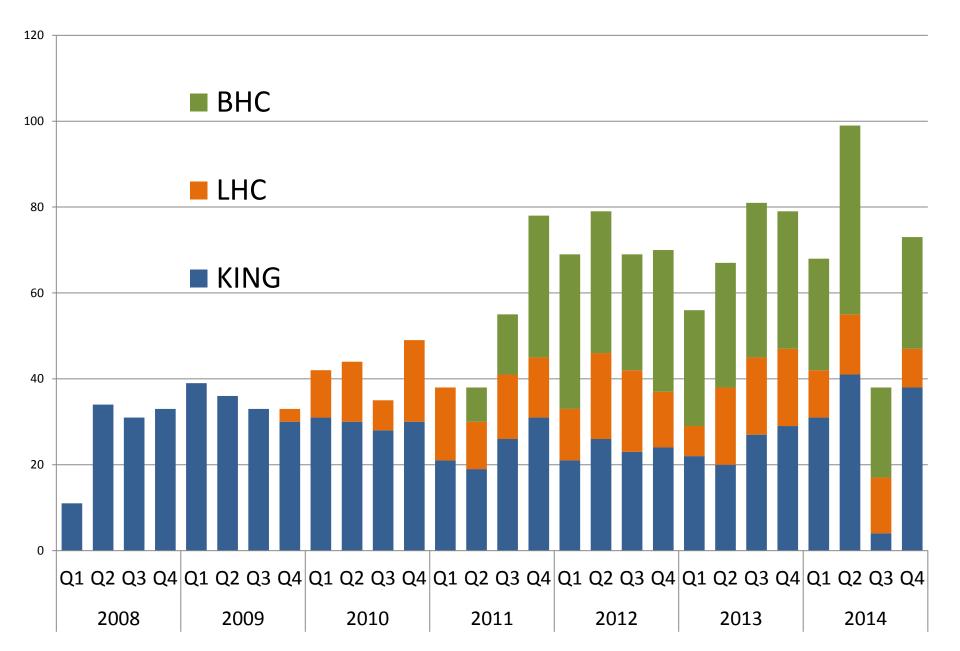
Strehle EM, Shabde N. One hundred years of telemedicine: does this new technology have a place in paediatrics? *Archives of Disease in Childhood*, 2006, 91(12):956–959

### Four elements of telemedicine

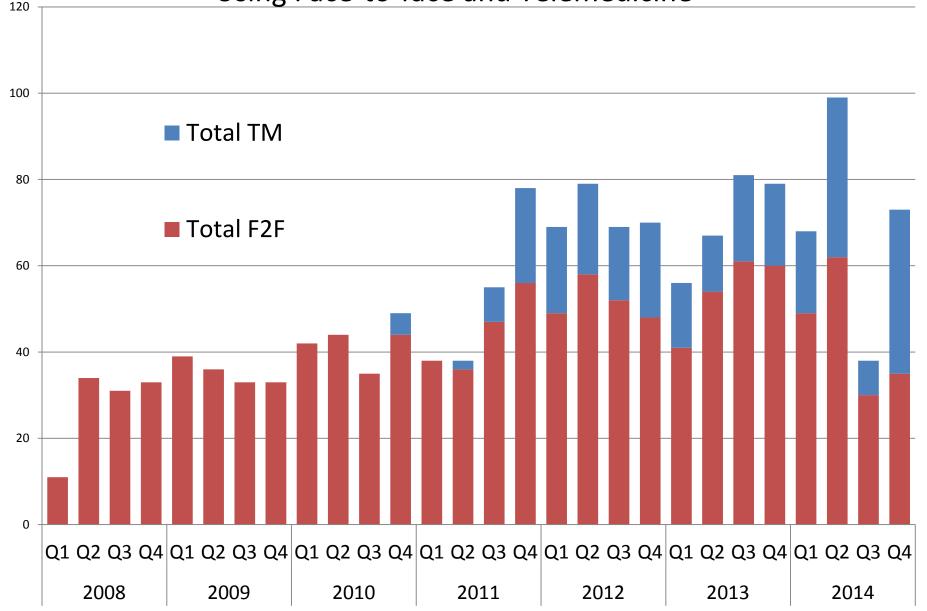
- 1. provides clinical support
- 2. overcomes geographical barriers
- 3. uses various types of technology
- 4. goal is to improve health outcomes.

World Health Organization: Report on the second global survey on eHealth, 2010

#### HIV Appointments in Mohave County by Location



#### Total HIV Appointments in Mohave County Using Face-to-face and Telemedicine



# Case Study

#### **Source Patient**

- "Rob"
- 52 year old male
- HIV infection
- Last labs
  - Last CD4 541
  - Last HIV viral load <20</li>
- Chronic Kidney Disease

#### **Exposed Patient**

- "Kathy"
- 54 year old female
- No medical problems
- Last labs
  - Normal chemistry
  - Normal blood count

# Case Study

#### **Source Patient**

- 52 year old male
- HIV infection
- Last labs
  - Last CD4 541
  - Last HIV viral load <20</li>
- Chronic Kidney Disease
- ARVs
  - abacavir/lamivudine 600/300 once a day
  - dolutegravir 50 once a day
- HLA-B\*5701 negative

#### **Exposed Patient**

- 54 year old female
- No medical problems
- Last labs
  - Normal chemistry
  - Normal blood count
- HLA-B\*5701 unknown





### National Clinician Consulting Center

- Question: Is PEP indicated if the source patient has an undetectable viral load?
- Consultant is surprised that patient gave his medicine to his partner
- "If you were in Switzerland, then they may not treat this person."
- Partner understands low risk but wants to take control of this situation and requests PEP.

# Telemed Types by Timing

- Synchronous or Real time
  - Professional to Patient
  - Professional to Professional Consultation
  - Videoconferencing
- Asynchronous or store-and-forward
  - Professional to Professional Consultation
  - Data files

### Synchronous services

#### Angela Hansen, RD

- Nutritional Counseling
  - Diarrhea
  - Diabetes/hypertriglyceridemia



#### Terri Dunn, LCSW

• Counseling services



## Synchronous services

#### Randee Gelatic, Pharm D

- Review of polypharmacy clients
- Diabetes and dyslipidemia



#### Greg Melcher, MD

- Infectious Disease
  - Phone consultation





### Asynchronous services

#### Therese Holguin, MD

- Volunteer consultant
  - Asynchronous digital image review

#### Randee Gelatic, Pharm D

- Review of polypharmacy clients
- Diabetes and dyslipidemia





#### Greg Melcher, MD

- Infectious Disease
  - Email consultation





# **PAETCHIV LEARNING**

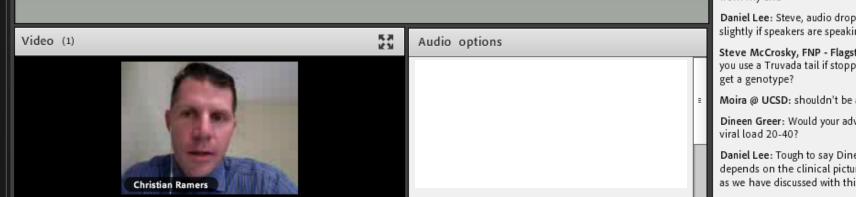
### **Didactic Series**

#### HIV/HCV Co-infection – Part I: Epidemiology, Screening, Pathophysiology

Christian B. Ramers, MD, MPH Family Health Centers of San Diego – Ciaccio Memorial Clinic 4/10/14

ACCREDITATION STATEMENT: University of California, San Diego School of Medicine is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. The University of California, San Diego School of Medicine designates this educational activity for a maximum of one credit per hour AMA PRA Category 1 Credits<sup>™</sup>.

Physicians should only claim credit commensurate with the extent of their participation in the activity.



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▼ Presenters (5)		
Ę.	Chris Mathews, UCSD	ž
Ę.	Christian Ramers	¢)
Ę.	Daniel Lee	Ž
Ę.	Greg Melcher	Ľ
🖳 Jacqueline Tulsky		
▼ Participants (12)		
8	Anne Benson	
8	Bonnie Bruce RNCM Ampla Health	
8	Brad Colwell, PharmD	
8	Dineen Greer	
8	Erlinda Ochoa NP	
8	Erlinda Ochoa NP 2	
8	Katherine Rubin	
8	Michelle Lew	
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# Telehealth / eHealth / mHealth

- Telehealth can include a broad spectrum of technologies including:
  - Home monitoring
  - Electronic health records
  - Smartphone apps
  - SMS services
  - Websites
  - Etc...

### **Know Your Limitations**

"(When confronted with a new technology), it is very easy to be swept up in the enthusiasm...so, there are **three questions to ask**..."

-Neil Postman

The MacNeil/Lehrer NewsHour, 1995

"What is the problem to which this technology is the solution?"

## "Whose problem is it?"

"What other problems will be created by using the technology?"

The MacNeil/Lehrer NewsHour, 1995

### **HIV Telemedicine Successes**

- Post-exposure Prophylaxis
- Starting care more quickly
- Nutritional counselling
- Medication adherence "check-in's"
- Sobriety "check-in's"
- Polypharmacy evaluations
- Depression evaluation and treatment
- Tobacco Cessation

### **Prison Care**

**Delivering HIV subspecialty care in prisons utilizing telemedicine**. Patel MC, Young JD. Dis Mon. 2014

Improved Virologic Suppression With HIV Subspecialty Care in a Large Prison System Using Telemedicine: An Observational Study With Historical Controls. Young JD, Patel M, Badowski M, Mackesy-Amiti ME, Vaughn P, Shicker L, Puisis M, Ouellet LJ. Clin Infect Dis. 2014

**Establishing a telemedicine clinic for HIV patients in a correctional facility**. Badowski M, Nyberg C. Am J Health Syst Pharm. 2012 4.

**Telemedicine improves access to care for HIV-infected prisoners.** Besch CL. HIV Clin. 2007

## **HIV Telemedicine Limitations**

- Lack of physical exam
- Lack of personal contact
- Hard of hearing patients

### Possibilities for HIV TM in Switzerland?

- Synchronous Services
  - Urgent Response for PEP
  - Services for remote settings
  - Highly specialized services
- Asynchronous Services
  - Learning Network
  - Polypharmacy evaluations
  - Teledermatology

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